

Terms and Conditions – Barbados

Last Updated: November 13, 2025

Welcome to **NextEdge Tech**.

By accessing or using our website “**nxtedgetech.com**” and services, you agree to these Terms and Conditions, governed by the laws of **Barbados**.

1. Services Provided

We offer the following services in Barbados:

- 1. Graphic Design**
Branding, logos, promotional materials, UI/UX, and related design deliverables.
 - 2. Repair Services**
Servicing of electronic devices, computers, mobile phones, and hardware/software troubleshooting.
 - 3. Data Analysis Services**
Data cleaning, visualization, reporting, analytics consultation.
 - 4. Web & App Development**
Website design, mobile app development, maintenance, hosting support, and digital solutions.
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2. Governing Law

These Terms are governed by the laws of **Barbados**, including but not limited to:

- **Data Protection Act, 2021**
- **Consumer Guarantees Act (CAP 326D)**
- **Sale of Goods Act (CAP 318)**
- **Electronic Transactions Act (CAP 308B)**

Any disputes will be handled in the courts of Barbados.

3. Use of the Website

You agree to:

- Use our Site legally and respectfully.
- Not compromise security or functionality.
- Not upload malicious software or attempt unauthorized access.

All content including text, graphics, and code is the intellectual property of **NextEdge Tech** unless otherwise noted.

4. Quotes, Pricing & Payment

- All quotes are estimates unless stated as final.
- All quotes are valid for **10 Days**.
- Prices are in **Barbados Dollars (BBD)** unless indicated otherwise.
- A **deposit** may be required before work begins.
- Accepted payment methods: Cash, 1st Pay, Sagicor Pay, Bank Transfers
- Late or missed payments may result in delays or suspension of services.

Under the **Consumer Protection legislation**, we will provide clear pricing and no hidden fees.

5. Client Responsibilities

Clients agree to:

- Provide accurate information, materials, passwords, and access as required. *
- Back up all personal information and files before submitting devices for repair.
- Ensure all data provided for analysis is legally obtained and does not violate privacy laws.

We are **not** responsible for missing data, corrupted files, or device failures caused by pre-existing issues.

6. Turnaround Time

Delivery timelines depend on:

- Complexity of the project
- Client cooperation
- Availability of parts (for repairs)
- Revisions requested

We are not liable for delays outside our control, including shipping or supplier issues within Barbados or internationally.

7. Revisions

- Each project includes a set number of revisions: 5
 - Additional revisions or major changes may incur extra charges.
 - Scope changes require a new quotation.
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8. Intellectual Property & Ownership

- Final deliverables become the client's property **after full payment.**
 - We reserve the right to showcase completed work in our portfolio unless the client requests confidentiality in writing.
 - Source files, raw data models, or source code may require additional fees unless included in the contract.
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9. Device Repair Terms

By submitting a device for repair:

- You acknowledge that repairs carry risks, especially where water damage, corrosion, or prior tampering exists.
- We are not responsible for:
 - Pre-existing internal damage
 - Data loss
 - Issues that arise due to age, wear, or unknown defects
 - Any defects found after as a result of inability to test

Discounts:

- We will offer a discount on any device which has been damaged within **20 Days** of its last repair
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10. Data Protection & Privacy (Barbados DPA 2021)

We comply with the **Data Protection Act, 2021 of Barbados**, which governs the collection, use, and storage of personal data.

We will:

- Process client data lawfully, fairly, and transparently
- Use data only for the purposes agreed upon
- Protect data through technical and organizational security measures
- Not share information with third parties unless required by law or with client consent

Clients have the right to:

- Request access to their personal data
- Request correction of inaccurate information
- Request deletion where applicable
- Withdraw consent (does not apply retroactively to completed work)

11. Web & App Development Terms

- Hosting, domain fees, and third-party tools may incur additional charges.
- Bugs found within **15 days** of project delivery will be fixed free.
- New features or redesign requests are billed separately.
- We are not liable for downtime caused by hosting providers or third-party services.

12. Refunds & Cancellations

In accordance with Barbados consumer protection rules:

- Deposits are generally **non-refundable** unless agreed otherwise.
- Refunds for custom work are limited due to the nature of the service.
- If a project is cancelled by the client, **work already completed will be billed.**
- Diagnostic fees, consultations, and custom designs are **non-refundable.**

13. Limitation of Liability

To the extent permitted under Barbados law, we are not liable for:

- Loss of profits or business
- Loss of data
- Damage to devices caused by existing defects
- Delays or failures due to circumstances outside our control

Our liability will not exceed the total amount paid for the service in question.

14. Modifications to Terms

We may update these Terms from time to time.

Updates take effect once posted on the website.

Continued use of our Site or Services means you accept the updated Terms.

15. Contact Information

For questions or legal matters, contact:

NextEdge Tech

Email: info@nxtedgetech.com

Phone: **282-3798/237-1695**

* - Any passwords requested are to perform testing after the repair is complete.